

Referral Fees

We carefully select suppliers and service providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers & providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

Service	Provider	Referral Fee
Referencing	Homelet	We do not receive a referral fee
Trade Contractors including suppliers of Gas Safety, Energy performance Certificates, Electrical safety, Inventories, Legionella risk assessments.	All approved local or national firms	We do not charge commissions for any contractor maintenance works. We do sometimes charge a small administration fee for arrangement of services. This will be disclosed with each instruction if not part of landlord fees.
Maintenance & Repairs	All approved local or national firms	We do not receive a referral fee or charge commissions
Deposit replacement schemes	N/A	We do not receive a referral fee
Insurances including Rent & Legal protection; general tenant & landlord insurance products & moving services	Homelet	Insurance - 15% of policy premium on a new policy and 5% on renewal. (incl. VAT) Media - £48 (incl. VAT) Energy - £9.60 per fuel (incl. VAT) Removals - £9.60 (incl. VAT)
Auctions	Various	We do not receive a referral fee but instead may enter a split commission arrangement.
Conveyancing	Juno	£20 voucher on instruction then £300 (incl. VAT) upon completion
Mortgages	Embrace Financial Services	50% of Procurement fee (typically 0.4% of loan amount). Our fee typically equates to 0.2% of the loan value. (incl. VAT)
Surveyors	Various local firms	We do not receive a referral fee
Utility Switching	Tenant Shop	Media - £15 (incl. VAT) if switched Energy - £7.50 (incl. VAT) per switched fuel Insurance - £10 (incl. VAT) if switched

NOTE: The Referral fee is separate from your obligation to pay our own fees or commission.