

Referral Fees

We carefully select suppliers and service providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers & providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

Service	Provider	Referral Fee
Maintenance & Repairs	Various External Contractors	None.
Gas Safety Certificates & Electrical Installation Condition Reports	GasElec Safety Systems (only)	£24 inc VAT (£20+VAT) Gas Safety Inspections. £24 inc VAT (£20+VAT) Electrical Safety Inspections).
Inventories	Charles J Harrison	Dependent on the volume of monthly inventories, and the size of the properties, we receive a bulk discount of up to 30% of the value of inventories supplied.
Insurances including Rent & Legal protection; general tenant & landlord insurance products	Various Suppliers	The amount we receive varies according to the type and value of the product of service we introduce to the supplier (typically between 10% and 30% of the commission received by the supplier for arranging the product). A full and detailed quote including details of the fees we receive is provided on an individual basis.
Mortgages	Embrace Financial Services & Primus Mortgage Network	The amount we receive varies according to the type and value of the product of service we introduce to the supplier, for example 25% of the 'procurement fee' and 'advice fee' received by the supplier for arranging a remortgage product, and 50% of the 'procurement fee' and 'advice fee' received by the supplier for arranging a new mortgage product. A full and detailed quote including details of the fees we receive is provided on an individual basis.
Utility Switching	Homelet	£20 Inc VAT (£16.67+VAT) - Utilities switch during a tenancy void period. £48 Inc VAT (£40+VAT) - Virgin Media/Sky referral.

NOTE: The Referral fee is separate from your obligation to pay our own fees or commission.