

Referral Fees

We carefully select suppliers and service providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers & providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

Service	Provider	Referral Fee
Referencing & Associated services.	Goodlord	Nil
Trade Contractors including suppliers of Gas Safety, Energy performance Certificates, Electrical safety, maintenance and repairs.	Various approved local firms when used regularly	The amounts we receive vary accordingly the value of works undertaken. Typically, we will receive a fee equal to up to 10% of the amount of the invoice.
Inventories	Ensure Services Ltd. Source Relocation Services Turtle Inventories Ltd	Nil
Deposit replacement schemes	SafeDeposits Scotland	Nil
Insurances including Rent & Legal protection; general tenant & landlord insurance products	Goodlord	Nil for Rent & Legal protection Typically 10% of initial fee if application is successful and completed for other products
Auctions	Nil	Nil
Removals	Nil	Nil
Conveyancing	Your Conveyancer	Nil
Mortgages	Embrace	Typically 10% of initial fee if application is successful and completed
Surveyors	Nil	Nil
Utility Switching	Goodlord	Typically between £5 to £25 per customer, depending on services taken.

NOTE: The Referral fee is separate from your obligation to pay our own fees or commission.