

Referral Fees

We carefully select suppliers and service providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers & providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

Service	Provider	Referral Fee
Utilities	Tenant Shop	<ul style="list-style-type: none"> Gas £9.00 (incl VAT) Electric £9.00 (incl VAT) Broadband £18.00 (incl VAT) Tenants Content Insurance £12.00 (incl VAT)
Trade Contractors including suppliers of Gas Safety, Electrical safety, maintenance and repairs.	Various approved local or national firms	The amounts we receive vary accordingly the value of works undertaken. Typically, we will receive a fee equal to 12% incl. VAT of the amount of the invoice.
Deposit replacement schemes	Flatfair	12% of the fee where applicable
Insurances including Rent & Legal protection; general landlord insurance products	Goodlord	<ul style="list-style-type: none"> Rent Guarantee Insurance £120 incl. VAT Landlord Building & Contents 12% incl. VAT
Auctions	I am Sold	We do not receive a referral fee, but may enter a split commission arrangement.
Conveyancing	N/A	No commission/fee received
Mortgages	Primis Mortgages	Mortgage: 50% of the Procurement Fee and 50% of the Advice Fee Re-mortgage: 25% of the Procurement Fee and 25% of the advice fee
Surveyors	N/A	No commission/fee received

NOTE: The Referral fee is separate from your obligation to pay our own fees or commission.