

Referral Fees

We carefully select suppliers and service providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers & providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

Service	Provider	Referral Fee
Referencing & Associated services.	Lettings In a Box	No referral fees for the references but we receive £5 referral for Tenant Liability Insurance.
Trade Contractors including suppliers of Gas Safety, Energy performance Certificates, Electrical safety, maintenance and repairs.	Various approved local or national firms	The amounts we receive vary accordingly the value of works undertaken. Typically, we will receive a fee equal to 10% of the amount of the invoice.
Inventories	In house	The fee we receive will be dependent upon the size of the property but is carried out by ourselves.
Deposit replacement schemes	Lettings in a Box	We receive 15% of the Guarantee fee.
Rent & Legal protection	Lettings in a Box	We receive no commission for Rent and Legal protection. It is priced into the Manage and Protect Management fee.
Auctions	Pattinsons	We do not receive a referral fee, but may enter a split commission arrangement.
Conveyancing	Various	We do not receive regular referral fees but may enter an agreement from time to time for referring to a solicitor. The customer will be made aware of this in advance of the referral.
Mortgages	Embrace	The amounts we receive vary according to the value of works undertaken. A full and detailed quote including details of the fees we receive is provided on an individual basis. Typically, we receive 50% of Procuration and the Arrangement Fees
Utility Switching	Lettings in a Box	We receive 25% of what our provider receives.

NOTE: The Referral fee is separate from your obligation to pay our own fees or commission.